Reactivating Microsoft Windows and/or Office on a GMU-Provided Machine

You should be able to reactivate your Windows or Office install if you connect to the Cisco VPN via vpn.gmu.edu/vs-fs (for Faculty/Staff) or vpn.gmu.edu/vs-sr (For GRAs) and then run the following commands, one at a time, in an Administrative Command Prompt (Start, type cmd, right-click on Command Prompt and choose Run As Administrator):

For Windows Reactivation:
C:\windows\system32\Slmgr.vbs /skms kms1.gmu.edu:1688
C:\windows\system32\Slmgr.vbs /ato

For Microsoft Office 2019 Reactivation:
cscript "c:\Program Files\Microsoft Office\Office16\ospp.vbs" /sethst:kms1.gmu.edu
cscript "c:\Program Files\Microsoft Office\Office16\ospp.vbs" /setprt:1688
cscript "c:\Program Files\Microsoft Office\Office16\ospp.vbs" /act

If you have an older version of Office, like 2013 or 2016, you can upgrade to 2019 by connecting to the VPN and opening Software Center from the Start Menu. There will be an option to Install Office 2019.

If You Need to Setup the VPN and 2FA:
Step 1: Enroll in 2FA and install the Duo app on your phone (Instructions: https://its.gmu.edu/knowledge-base/how-to-enroll-in-2fa-with-a-us-phone-number-smartphone-app/)

Step 2: Install the Cisco VPN client on your computer. Download the installer from the Related Downloads section on the right side of https://its.gmu.edu/service/virtual-private-network-vpn/

Step 3: Open the Cisco VPN app and put either vpn.gmu.edu (for Undergrad Students), vpn.gmu.edu/VS-FS (for Faculty/Staff), or vpn.gmu.edu/VS-SR (for GTAs/GRAs) in the box and hit Connect.

Step 4: Login with your MESA credentials. You will be prompted to Approve the connection via the Duo app you installed on your smartphone.

If you have any issues, please email us at vsehelp@gmu.edu and let us know which version of Windows or Office you are trying to reactivate or upgrade from.

Thanks,
VSE IT